

Replacing Manual Faucets with Touch-Free Automatic Sensor Faucets Q&A Summary

Best Practices and Options to Consider



Presenters



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Replacing Manual Faucets with Touch-Free Automatic Sensor Faucets Q&A

Q: Do you have foam dispensers, as well?

A: Yes, we have many that match Sloan faucets. [Click HERE.](#)

Q: Does Sloan have any capacitance (proximity) sensor faucets?

A: Yes. [Click HERE.](#)

Q: Would a lav carrier affect the sensing for a capacitance (proximity) faucet?

A: If close enough, any metal object, including cast iron enamel, could potentially impact the effectiveness of a capacitance (proximity) sensor.

Q: Are Sloan sensor faucets available that are compatible with power supplies in Dubai, UAE?

A: Yes.

Q: I've had end users that have had issues with infrared sensors having problems sensing people with darker skin, do you have this issue?

A: No. We cannot speak for other manufacturers with older technology.

Q: Is there some kind of funding available to help public schools/agencies convert from manual to touch-free?

A: None that we are aware of at this time.

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Q: Does the Sloan Connect App show water use?

A: Yes. [Click HERE](#).

Q: Can the control boxes of older Sloan sensor faucets be swapped out with the new Optima control boxes to make the faucets function with the Sloan Connect App?

A: No.

Q: Does the Sloan Connect App work on all Sloan faucets?

A: No, it's only compatible with the Optima EBF and ETF faucet families. These are the most often specified and most widely installed commercial sensor faucets in the world today. [Click HERE](#).

Q: Does Sloan have a kit or adapter to change a manual faucet to touch-free?

A: No. We do not manufacture manual faucets, and therefore have no kits to convert them. There are devices available online that can be screwed into faucets spouts in place of the spray head, but these are not robust enough for commercial (public) applications.

Q: Which faucets have the “Twist-Off/Shut-Off” solenoids?

A: All of the Optima EBF and ETF families of faucets manufactured after 2018, as well as all of the BASYS EFX family of faucets manufactured after 2012.

Q: Is there a minimum illumination requirement for solar faucets?

A: Yes. Approximately 200 lumens.

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Q: Why go with solar power over turbine? Price?

A: The adder for Sloan solar or turbine energy harvesting technologies on faucets is the same. The difference between the two is that solar cells are a passive technology with no moving parts and do not come into contact with the water supply. Turbines are an active technology that does have a moving part and does come into contact with the water supply. If a customer has water supplies with high levels of sediment, turbidity, iron, hardness, or other conditions without adequate pretreatment, they may want to select solar to be conservative.

Q: Is a chrome or brass finish better than stainless for bacteria-prone areas?

A: Unknown. This webinar addressed conversion of manual faucets to touch-free operation, not the properties of different faucet finishes.

Q: What would be the best option for kitchen applications? Would you have the option to rotate the faucet between 2 sinks? How is temperature controlled? Do you have the option to run the water continuously without putting your hand under the sensor?

A: Sloan focuses upon commercial faucets for public restrooms, though many of our designs are used in other areas. They are not designed for residential kitchens. Many of our faucets do come with a “Continuous On/Continuous Off” feature called “IQ Clic” that users can use to suspend water flow during cleaning or run water for longer periods for washing and other activities.

Q: Does Sloan have higher end finishes?

A: Yes, Sloan is the industry leader in special finishes for the commercial restroom. [Click HERE.](#)

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Additional Questions? Please feel free to contact Sloan Customer Service or Technical Support.

Sloan Customer Care Center

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Training Comments, Questions, or Suggestions?

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